

An XLNT Company, LLC, (“XLNT,” “we,” “us” or “our”), a Wyoming limited liability company, owns and operates <https://www.softspot.art/> (the “Website”). Thank you for visiting our Website.

We provide this Privacy Policy, in order to disclose and address how we collect, use, retain, share, protect or otherwise handle the information you provide to us as a user of the Website, and also to describes your choices regarding our use and your access to your personal information.

If you do not accept, or disagree with, any of the terms and provisions of this Privacy Policy, please do not use this Website. XLNT reserves the right to change this Privacy Policy, including any updates, amendments or new provisions, from time to time in its sole discretion without notice; any revisions will be effective from the time they are posted on the Website.

Capitalized terms used in this Privacy Policy, but not defined herein, have the meanings given to them in the Terms of Use.

This privacy policy governs and details the following:

- What information we collected from you or a third party.
- What organization(s) are collecting such information.
- How the information is or may be used.
- With whom the information may be shared.
- What choices are available to you regarding the collection, use and distribution of your personal information.
- Security procedures that are in place to protect against the loss, misuse or alteration of the information which is under the control of XLNT.
- How you can correct any inaccuracies in the information you provide and how may opt-out of XLNT’s and this Website’s collection and use of your personal information, including having it removed or deleted from this Website and any mailing or promotional marketing lists.

Data we collect and how we use it. We collect and process personal data only for lawful reasons, such as our legitimate business interests, including, for example, providing you with services described on this Website, or to fulfill our legal or contractual obligations.

Information You Provide Upon Our Request. Most of the information XLNT collects is provided by you voluntarily while using our Website. We do not request highly sensitive information, such as social security numbers, health or medical information, or information relating to racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, or data concerning a person's sex life or sexual orientation, and we ask that you refrain from sending us any such information.

Here are the types of personal information that you may voluntarily provide to us:

- Name, email address, address, and any other contact information that you provide by filling out XLNT's forms;
- Work related or professional information, such as your company or job title
- Unique identifiers, such as username or password;
- Demographic information, such as age, education, gender, interests, and ZIP code;
- Details of transactions and preferences from your use of the Website and purchase of event Access Links; and
- Correspondence with other users, event organizers, galleries, art dealers, artists, auction houses or other Website participants or contributors that you send through our Website, as well as correspondence sent directly to XLNT.

If you have any questions as to our collection of the information you submit to us, you may contact us at hello@XLNT.co.

How we use this information. We use the personal information you provide to us for the following business purposes:

- **Create Your Account:**
 - Create and register users' accounts;
- **Provide and Service this Website:**
 - Provide services to Event Organizers and Event Managers for purposes of providing content and event services;
 - Set-up, maintain and administer registered users' accounts;
 - Processing orders and payments;
- **Provide User and Account Support and Communications:**
 - Answer inquiries and provide user support;
 - Email users Access Links, announcements, alerts, confirmations, surveys or other general communications;
- **Improve the Website:**
 - Use transaction history and user preferences to improve the Website;
 - Assess internal operations and research technological improvements;
 - Conduct software debugging;
 - Auditing relating to interactions with users;
- **Providing Marketing and Promotional Materials:**
 - Provide email of marketing material regarding other services offered by XLNT – but only to users who did not opt out of receiving marketing material via email; and
- **Protect Ourselves from Improper Use:**
 - Prevent, discover, and investigate fraud and security threats, criminal activity, or violations of any of our terms and policies;
 - Comply with legal requirements, such as a subpoena or other similar legal proceedings;
 - Comply with national security or law enforcement requirements and regulatory requirements.

User Profile Data. In addition to the data listed above, we offer you the option to create a user profile to describe yourself. This may be visible to other Website users, however, you may adjust your account settings through your user account. We will still have access to the information you provide as part of your user profile.

Any information you post on public areas of the Website, such as reviews, comments, and user content, may be collected and used by us, other users of the Website, and the public generally. We strongly recommend that you do not post any information through the Website that allows strangers to identify or locate you or that you otherwise do not want to share with the public.

If you have any questions as to your user profile or the data connected to your user profile, you may contact us at hello@XLNT.co.

Data We Automatically Collect from You. Information about your computer hardware and software may be automatically collected by us. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the Website, to maintain the quality of the Website, and to provide general statistics regarding use of the Website. This includes analytics, HTML, log files, and Cookies.

Cookies. A cookie is a piece of information that a web server may place on your computer when you visit a website. While cookies can be used to identify a user's computer, they do not contain information that can be used to identify a user by name. XLNT and its partners use cookies and similar technologies on certain pages to help analyze webpage flow, customize services, content, and advertising, as well as measure promotional effectiveness. XLNT may use cookies, for example, to keep track of your preferences and profile information. Cookies may be permanent or temporary (also called session cookies).

You may disable cookies if your browser permits — the exact procedure will vary from browser to browser, but on most browsers the help section will tell you how to prevent your browser from automatically accepting cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. XLNT offers certain features that are available only through the use of cookies; therefore if you disable cookies, you may not be able to enjoy the full functionality of our Website. XLNT also uses cookies with your user account to help identify you and maintain your signed-in status.

For more information on how to control or limit cookies and similar technologies, please see www.allaboutcookies.org/cookies. You should also refer to information on your device including its operating systems and any browsers you may use. If you have any question as to cookies or your usage data that is automatically collected, you may contact us at hello@XLNT.co.

Do not track. Your browser or device may include a “Do Not Track” functionality. XLNT’s information collection and disclosure practices, and the choices that we provide to customers, will continue to operate as described in this Privacy Policy, whether or not a “Do Not Track” signal is received.

How we share your information. XLNT shares your personal data with third parties only in the ways that are described in this Privacy Policy. XLNT does not sell, rent, or lease or otherwise distribute your personal data to third parties.

XLNT may share your personal data with the Event Organizers and Event Managers (i.e., content providers – such as gallerists, artists, and other art institutions) in compliance with agreements made with such content and service providers for the Website. Such entities’ use of your data is based on their own privacy policy. See Event Organizer’s privacy policy at <https://softspot.art/privacy>.

Additionally, XLNT may share your personal data with the following types of third parties:

- Other service providers – such as payment processor, like Stripe, or data collection and analytics companies, like Google Analytics.
- Other entities as required by law – such as officers of the court to comply with a subpoena, or similar legal process, or to meet national security or law enforcement requirements;
- Other entities which assist in protecting rights or safety, investigating fraud, or responding to government requests.
- Other entities involved in a possible merger, acquisition, bankruptcy or sale of all or a portion of their assets; in such a case, you will be notified via email and/or a prominent notice on the Website of any change in ownership, or uses of your personal data, as well as any choices you may have regarding your personal data.

There may be other instances where we share your personal data with third parties based upon your consent.

If you have any questions as to how we collect, use or share your personal information, you may contact us at hello@XLNT.co.

Social Media and Sharing. This Website may use social networking or “share functionality” or may contain links to third-party social media sites or applications that are not owned or controlled by XLNT. We also may allow you to use social media sites or applications to leverage your existing social media site or application accounts to access features of this Website. Your use of these features may result in the collection or sharing of personal information about you by these sites or applications, depending on their features.

We have no control over, and assume no responsibility, obligation, or liability for, any share functionality or the content, privacy policies, or practices of any third-party site or application. We encourage you to review the privacy policies and settings on the social media sites or applications with which you interact to make sure you understand the personal information that may be collected, used, and shared by those sites. You are subject to the policies of those third-parties when and where applicable

Ticket Purchase Processing. All orders placed on the Website are processed and confirmed by Stripe, a third-party payment processor that is not owned or operated by XLNT. Stripe's own terms, conditions and policies and applicable law govern the processing of your payment and use of any information provided to Stripe in connection with processing your order, including any credit card, personal, or other information you supply to make a purchase. While XLNT's Terms of Sale apply, XLNT does not receive, nor is it at any time a custodian of your payment information.

If you have any questions regarding the purchase process, you may contact us at hello@XLNT.co.

Link to other websites. The Website includes links to other websites whose privacy practices and policies may differ from those of XLNT. If you submit personal data to any of those sites, your information is governed by their privacy policies and applicable law. XLNT encourages you to read carefully and understand the privacy policy of any website you visit.

How we store and secure information. XLNT retains your personal information for as long as your account is active or as needed to make the Website available to you. If you wish to cancel your account or request that XLNT no longer use your personal information, you may contact us at hello@XLNT.co. XLNT will retain and use your personal data as necessary to comply with legal obligations, resolve disputes, and enforce our agreements.

All information you provide is stored on a secure server, and XLNT follows generally accepted industry standards to protect the personal data we process both during transmission and once received. However, no method of transmission over the internet, or method of electronic storage, is 100% secure. Absolute security of your information cannot be guaranteed, and any transmission of data is at your own risk. When personal information is transmitted to other websites, it is protected through the use of encryption.

If you have any questions about how XLNT stores and secures information, you may contact us at hello@XLNT.co.

Opting Out: If you wish to access, correct, update or request deletion of your personal information, you can do so at any time by contacting us at hello@XLNT.co. Please include your complete name, e-mail address and mailing address. Note that it may take up to three business days to remove you from our

marketing lists and after this point you may still receive customer service-related communications from us. We respond to all requests received, and take appropriate action in accordance with applicable privacy and data protection laws.

Disputes. As this Privacy Policy is part of our Terms of Use, any disputes involving you and us that relate to privacy or the use of your information, and that arise out of or is related to this Privacy Policy or our Website, will be subject to our Terms of Use, including any provisions regarding the limitation of liability and damages, governing law, dispute resolution, and waiver of certain rights, to the extent permissible by applicable law.

If you have any questions as to these provisions, you may contact us at hello@XLNT.co.

Note to Parents or Guardians. Our Website is not intended for use by children, and we do not knowingly or intentionally solicit data from or market to children under the age of eighteen (18). To the extent any information is mistakenly provided or collected, XLNT will delete all information collected from minors as soon as XLNT is made aware of such improper collection. Children under the age of thirteen (13) must not use this website.

European Union Privacy Rights and Policy Framework

General Data Protection Regulations. If you live in the European Economic Area (“EEA”), United Kingdom (“UK”), or Switzerland, you have certain rights regarding your personal data, including:

- You may request access to your personal data and obtain information about our processing of your personal data, with whom we share your personal data, and your rights;
- You may request that we restrict our processing and use of your personal data
- You may object to our processing of your personal data;
- Where we process personal data based on your consent, you may withdraw your consent;
- You may move, copy, or transfer your personal data from one IT environment to another;
- You may correct personal data that is inaccurate and have incomplete personal data completed; and
- You may request that we delete your personal data or return or provide a copy of it to you.

You may make any of the above listed requests by emailing XLNT, at hello@XLNT.co. If you live in the EEA, UK, or Switzerland, and you are not satisfied with our response to your request, you have the right to lodge a complaint regarding your personal data with an applicable supervisory authority. Contact details for the EU data protection authorities can be found at https://edpb.europa.eu/about-edpb/board/members_en.

California Consumer Privacy Act (“CCPA”)

California residents may have additional privacy rights under the CCPA. If you are a resident of California and would like information on whether the CCPA applies to your use of this Website, please email hello@XLNT.co.

California Online Privacy Protection Act (“CalOPPA”)

In accordance with the CalOPPA which applies to residents of California, we agree to the following:

- Users can visit our site anonymously.
- We will honor “do not track” signals and mechanisms.
- A link to our Privacy Policy is located in the footer of every page of this Website, next to the link to our [].
- Our Privacy Policy link includes the word ‘Privacy’ and can be easily be found on the pages specified above.
- Users will be notified of any privacy policy changes on our Privacy Policy page.
- Registered users are able to change their personal information by logging in to their account.
- Users can unsubscribe from newsletters, bulletins and other promotional emails by clicking or pressing the unsubscribe button at the bottom of these emails or by contacting XLNT.

CAN-SPAM Act

The CAN-SPAM Act is a law that sets the rules for commercial email messages such as marketing and promotional emails, establishes requirements for such commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

We collect your email address and in accordance with CAN-SPAM and we agree to the following:

If at any time you would like to unsubscribe from receiving future emails from XLNT, you can email us at hello@XLNT.co with your request and we will promptly remove you from **ALL correspondence. You can also unsubscribe by clicking on or pressing the unsubscribe button at the bottom of any promotional email.**

If you have any questions about XLNT’s Privacy Policy or its collection and use of your personal information or choices regarding your personal information, please contact us at:

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